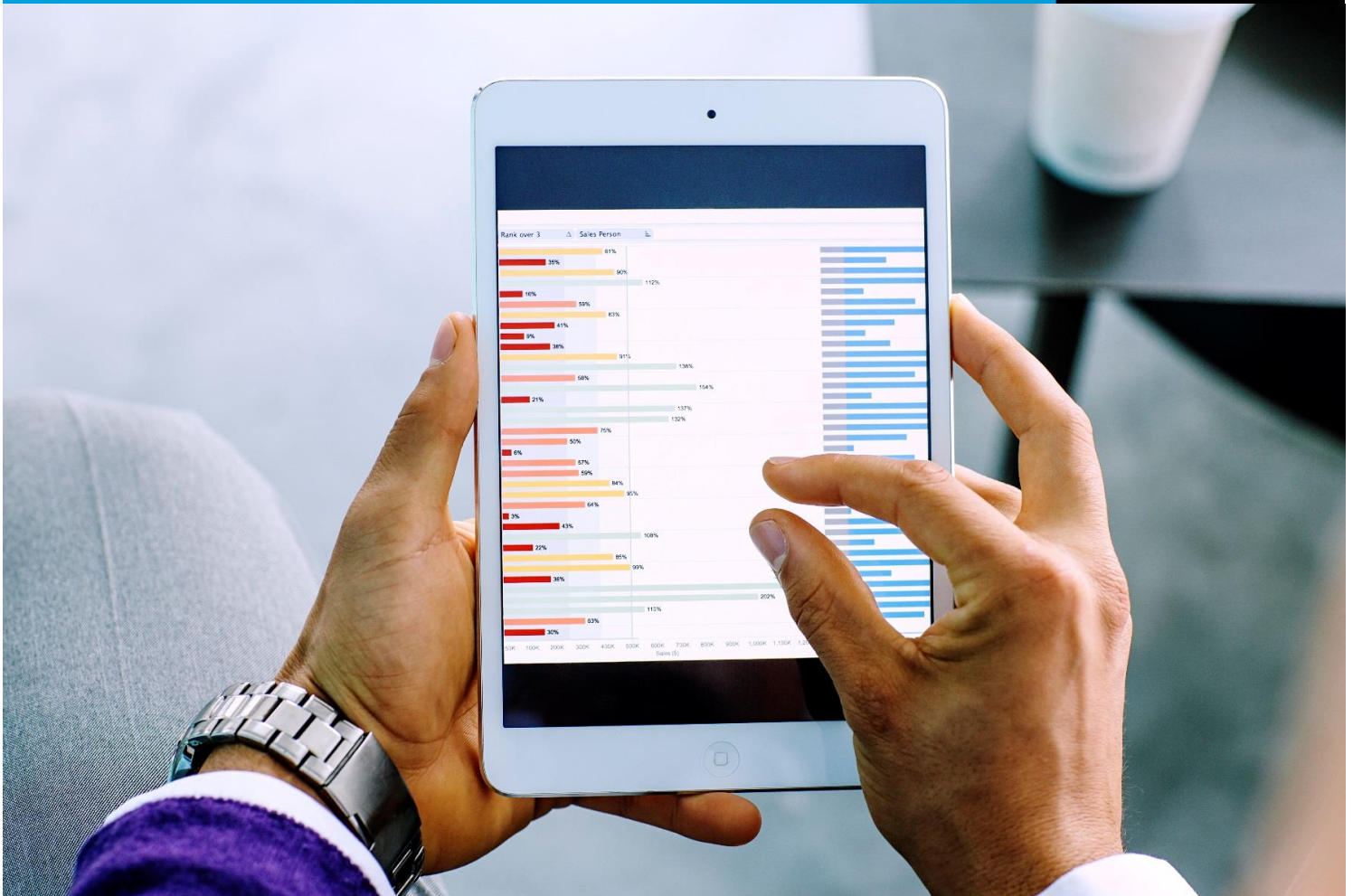


AT&T Website SolutionsSM

Log Manager



AT&T Business



The Log Manager allows you to obtain raw server logs about your site activity and traffic. You can view and/or delete, print, download, and date your log files. You may disable logging altogether to conserve your disk space.

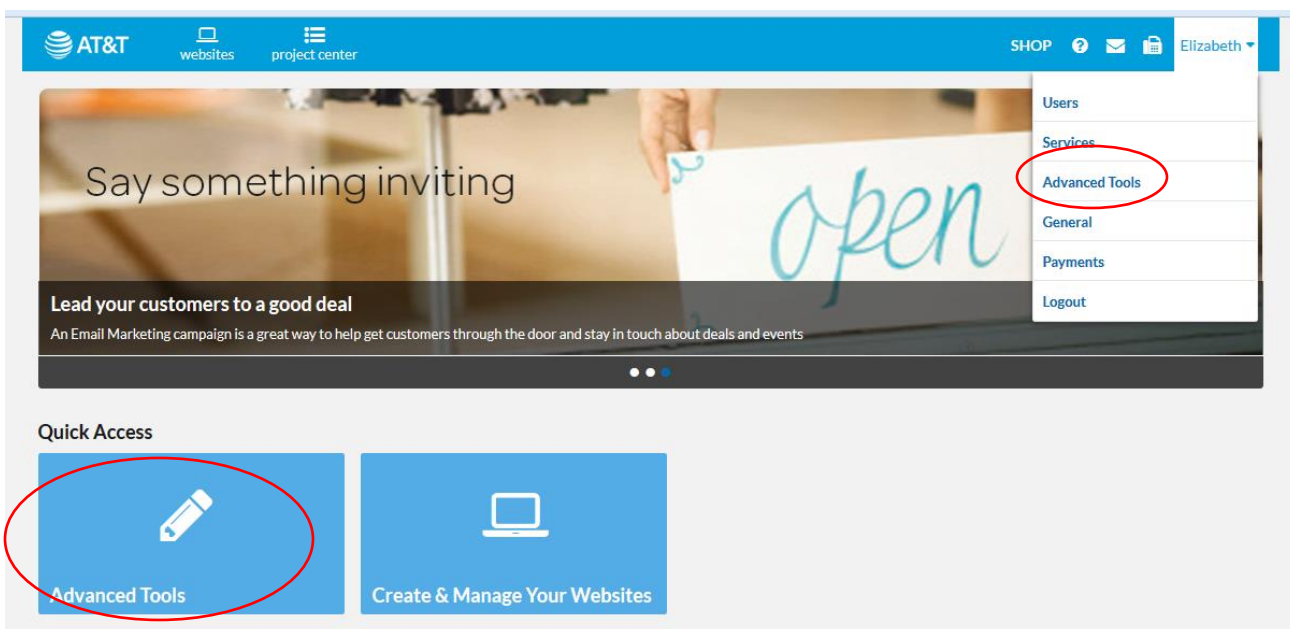


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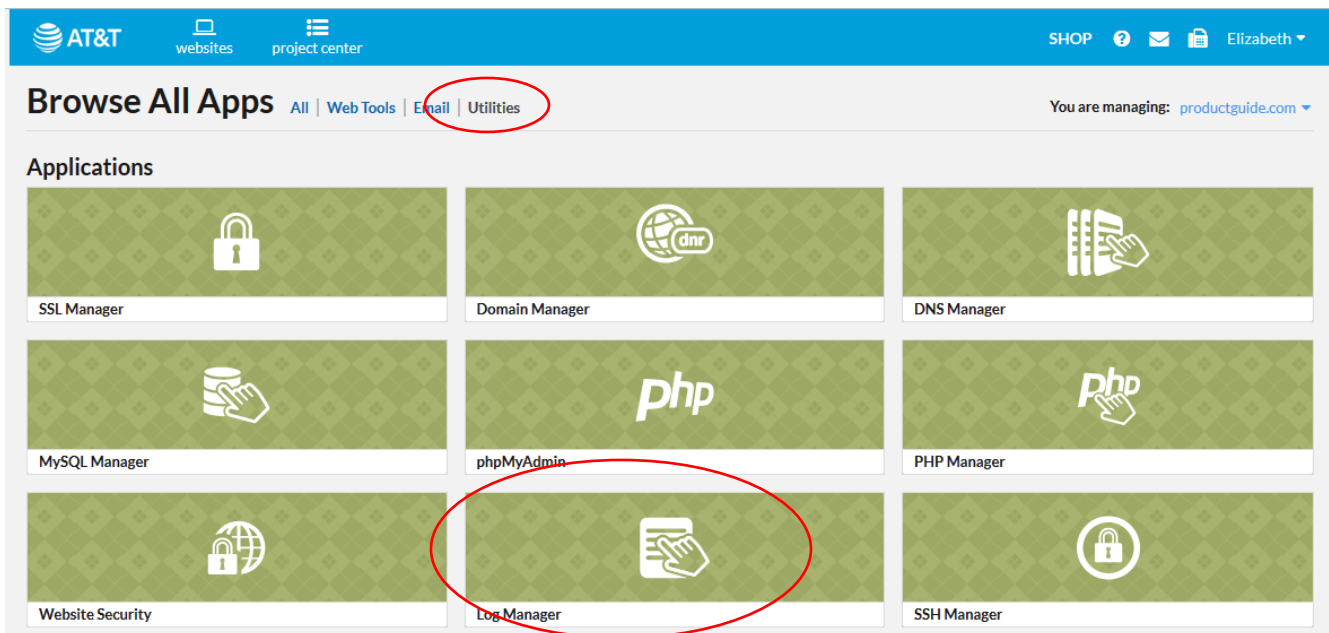
Locate your Advanced Tools and Applications

Once you log into your Online Presence Portal you will find your name in the upper right corner of the blue task bar. When you place your mouse on the blue down arrow, a menu will open; select the Advanced Tools to open a new window with the list of all Advanced Tools that are available with your specific plan. You can also use the Quick Access menu to find Advanced Tools.



When the new window opens, you can choose from various Apps/Tools by choosing to view ALL or a specific category. Tiles for the tools are color coded based on their category. Note that only available tools based on product plan and purchases will be shown.

Log Manager is found in the Utilities category



The Log Manager allows you to obtain raw server logs about your site activity and traffic. You can view and/or delete, print, download, and date your log files. You may disable logging altogether to conserve your disk space.

Manage Logs

The Log Manager allows you to obtain raw server logs about your site activity and traffic.

Manage your activity logs

You can view and/or delete, download and date your log files. You may disable logging function to conserve disc space. Downloaded server logs can be used with other 3rd party statistics packages.

[Disable Activity Logs](#)

[Rotate Activity Logs](#)

| Log Files | Size, Kb | Date | View | Download | |
|-----------|----------|------|------|----------|--|
| | | | | | |

[Cancel](#)

[Apply](#)

Navigation

There is only one way to navigate within Log Manager. You may navigate using the Main Menu.

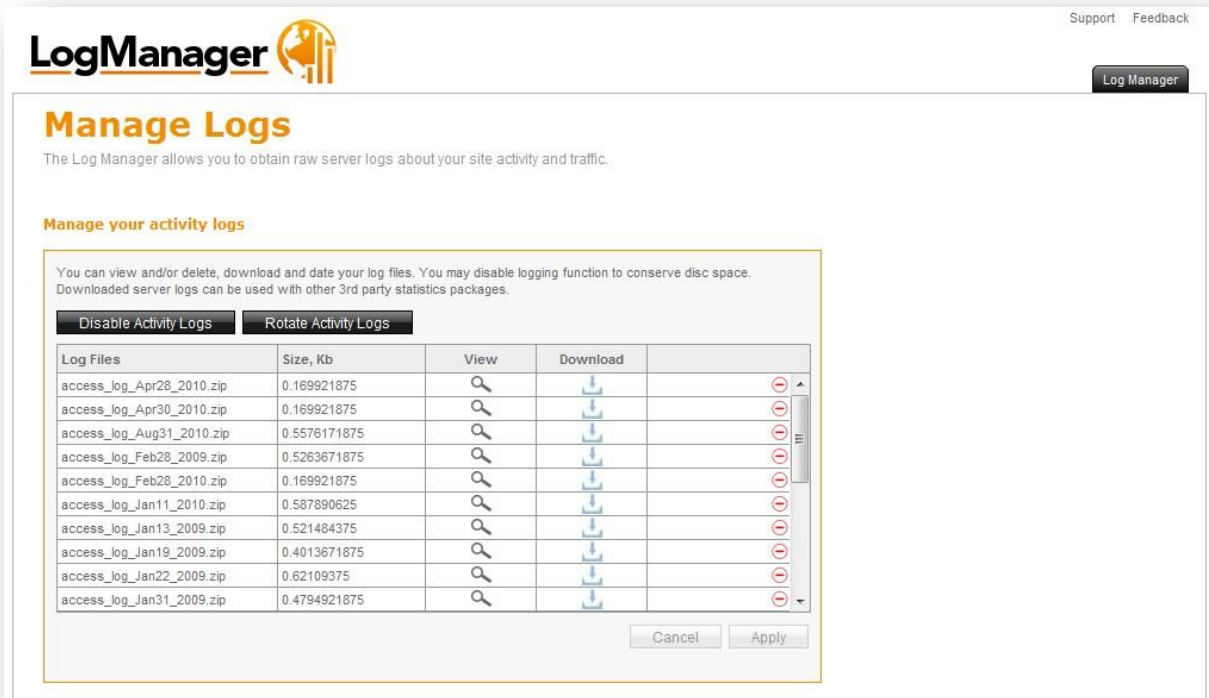
Main Menu


The main menu is located on the top right corner of Log Manager:

- **Log Manager:** links you to the main page within Log Manager
- **Support:** opens online help files for Log Manager in a new window
- **Feedback:** allows you to send feedback concerning Log Manager

Log Manager – Manage your Activity Logs

In this section you will be able to view, download and remove activity logs. You can view and/or delete, download and date your log files. You may disable logging function to conserve disc space. Downloaded server logs can be used with other 3rd party statistics packages.



LogManager  Support Feedback

Log Manager





















Manage Logs

The Log Manager allows you to obtain raw server logs about your site activity and traffic.

Manage your activity logs


You can view and/or delete, download and date your log files. You may disable logging function to conserve disc space. Downloaded server logs can be used with other 3rd party statistics packages.

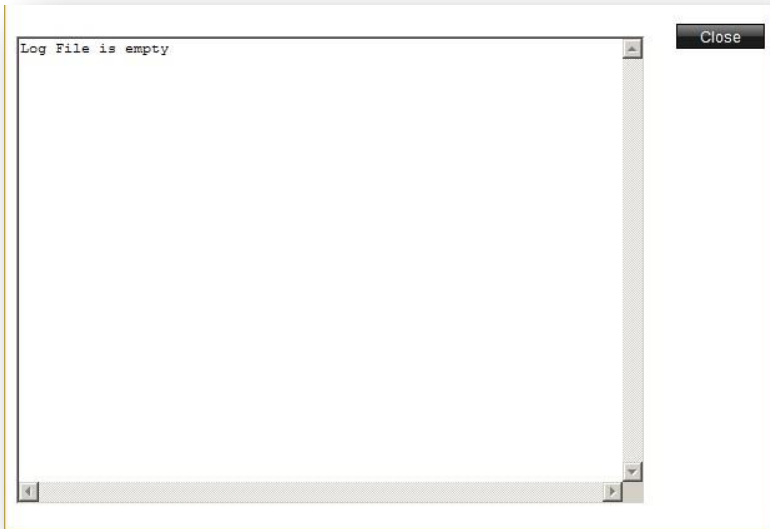
Disable Activity Logs **Rotate Activity Logs**

| Log Files | Size, Kb | View | Download |
|---------------------------|--------------|---|---|
| access_log_Apr28_2010.zip | 0.169921875 |  |  |
| access_log_Apr30_2010.zip | 0.169921875 |  |  |
| access_log_Aug31_2010.zip | 0.5576171875 |  |  |
| access_log_Feb28_2009.zip | 0.5263671875 |  |  |
| access_log_Feb28_2010.zip | 0.169921875 |  |  |
| access_log_Jan11_2010.zip | 0.587890625 |  |  |
| access_log_Jan13_2009.zip | 0.521484375 |  |  |
| access_log_Jan19_2009.zip | 0.4013671875 |  |  |
| access_log_Jan22_2009.zip | 0.62109375 |  |  |
| access_log_Jan31_2009.zip | 0.4794921875 |  |  |

Cancel Apply

View Activity Logs

1. Open the Log Manager application.
2. Click on "Start". You will be displayed with a list of logs.
3. Click on  next to the log you want to view. The following page will display:



4. When done viewing the details of the chosen log click on “Close” to close this page.

Download Activity Logs

1. Open the Log Manager application.
2. Click on “Start”. You will be displayed with a list of logs.
3. Click on the log you want to download.
4. Either open or save the file.

Delete Activity Logs

1. Open the Log Manager application.
2. Click on “Start”. You will be displayed with a list of logs.
3. Click on the log you want to delete. The following page will display:
4. You will notice that at the bottom of the page the deletion process is pending. Click on “Apply” to finalize the deletion.
 - a. Click “Cancel” to dismiss any changes.

Disable/Enable Activity Logs

1. To stop monitoring activity logs, click on the “Disable Activity Logs” button.
2. To start monitoring activity logs again, click on the “Enable Activity Logs” button.



Rotate Activity Logs

If you would like to have your server logs stored according to a specific date, use the Rotate Activity Logs function. This function creates a text file from the activity log, and resets the log. The name of this text file is a combination of the date it is created and words "access log" appended in front of it separated by an underscore.

Example: The activity logs rotated on January 5, 2001 will be saved in a file named:

access_log_Jan5_2001

If you rotate your activity log more than once a day, the log's information will be appended to the present day's dated text file.

To rotate your activity log, click the "Rotate Activity Logs" button.